

Volume Test Error Log

Date: 1/27/2006

Voting System Tested: _____

Error #	Machine #	Time	Vote #	Type of error
1	2	9:32	16	Ballot rejected 3x
2	2	9:42	62	✓ ✓ ✓
3	5	9:59	271	Ballot stuck
4	3	10:07	325	Invalid ballot
5	1	10:17	325	✓ ✓
6	2	10:21	267	Ballot stuck
7	1	10:26	375	Invalid ballot
8	2	10:29	285	✓ ✓
9	1	10:31	390	Invalid Ballot
10	1	10:36	406	" "
11	N/A	10:59	N/A	USPS Robot Problem
12	4	11:45	11	Invalid Ballot
13	1	11:57	148	Invalid Ballot
14	4	12:03	139	Invalid Ballot
15	1	12:10	234	Ballot rejected 3x
16	5	12:18	280	NOT ACCEPTING Ballot
17	2	12:20	235	Ballot rejected 3x
18	2	12:30	283	Ballot rejected 3x
19	2	12:38	313	Invalid Ballot
20	2	12:44	357	Invalid Ballot
21	4	2:30	246	Overvote due to a hole in the ballot
22	2	3:00	309	Ballot got stuck entering

Error #	Machine #	Time	Vote #	Type of error
23	1	3:07	591	Invalid due to sticky mark
24	2	4:50	1181	Invalid due to sticky mark
25	5	5:47	1578	Handwritten Issue
26				
27				
28				
29				
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41				
42				
43				
44				

Volume Test Incident Report

Date: 1/27/06

1. Error # (from Log): 1

4. Machine ID/Serial #: 240024

2. Time of Occurrence: 9:27

5. # of Ballots voted on machine: 16

3. Machine Number: 2

6. Voter name: _____

7. Description of the problem encountered:

Ballot rejected 3 times

8. Detail voter actions leading up to the incident (what was the tester doing at the time the error occurred):

Inserting ballots - ballot rejected 3x

9. Error Message displayed (if any):

N/A

10. Actions taken to resolve the error:

Ballot numbering had been penciled into the timing channel - removed stub - ballot accepted normally

11. Pictures taken? X Y ___ N

Video taken? ___ Y X N

Incident report completed by: Bruce

Volume Test Incident Report

Date: 1/27/06

1. Error # (from Log): 2

4. Machine ID/Serial #: 240024

2. Time of Occurrence: 9:42

5. # of Ballots voted on machine: 61

3. Machine Number: 2

6. Voter name: _____

7. Description of the problem encountered:

Ballot rejected 3x

8. Detail voter actions leading up to the incident (what was the tester doing at the time the error occurred):

inserting ballots

9. Error Message displayed (if any):

10. Actions taken to resolve the error:

~~Err~~ Discovered error in footer (pct 10 Bits)

Mark had ~~bled~~ bled into second square. Remade test ballot

11. Pictures taken? X Y ___ N

Video taken? ___ Y X N

Incident report completed by: BM

Volume Test Incident Report

Date: 1/27/06

1. Error # (from Log): 3

4. Machine ID/Serial #: _____

2. Time of Occurrence: 9:59

5. # of Ballots voted on machine: 271

3. Machine Number: 5

6. Voter name: _____

7. Description of the problem encountered:

Ballot stuck on insert (blank)

8. Detail voter actions leading up to the incident (what was the tester doing at the time the error occurred):

14

9. Error Message displayed (if any):

10. Actions taken to resolve the error:

Tugged ballot out & reinserted
(w/ override)

11. Pictures taken? X Y ___ N

Video taken? ___ Y X N

Incident report completed by: BMC

Volume Test Incident Report

Date: _____

1. Error # (from Log): 4

4. Machine ID/Serial #: _____

2. Time of Occurrence: 10:07

5. # of Ballots voted on machine: 325

3. Machine Number: 3

6. Voter name: _____

7. Description of the problem encountered:

Ballot would not accept - 'No selection'
ballot had markings

8. Detail voter actions leading up to the incident (what was the tester doing at the time the error occurred):

Inserting ballots

9. Error Message displayed (if any):

'No Selection'

10. Actions taken to resolve the error:

Suspect badly marked ballot
(ballot marked non-partisan, 2-2, voted for 6
- vote choices were incorrect for ballot style

11. Pictures taken? ☒ Y ☐ N

Video taken? ☐ Y ☐ N

Incident report completed by: _____

Volume Test Incident Report

Date: _____

1. Error # (from Log): 5

4. Machine ID/Serial #: _____

2. Time of Occurrence: 10:17

5. # of Ballots voted on machine: 324

3. Machine Number: 1

6. Voter name: _____

7. Description of the problem encountered:

Ballot not accepted
(invalid markings)

8. Detail voter actions leading up to the incident (what was the tester doing at the time the error occurred):

Inserting

9. Error Message displayed (if any):

"No Selection" - although #6 voted

10. Actions taken to resolve the error:

mismarked test ballot

11. Pictures taken? XY ___N

Video taken? ___Y ___N

Incident report completed by: B M

Volume Test Incident Report

Date: 1/27/08

1. Error # (from Log): 6

4. Machine ID/Serial #: _____

2. Time of Occurrence: 10:21

5. # of Ballots voted on machine: 266

3. Machine Number: 2

6. Voter name: _____

7. Description of the problem encountered:

Ballot stuck/jammed on insert
(blank)

8. Detail voter actions leading up to the incident (what was the tester doing at the time the error occurred):

inserting ballots

9. Error Message displayed (if any):

10. Actions taken to resolve the error:

Tugged ballot out & reinserted

11. Pictures taken? X Y ___ N

Video taken? ___ Y ___ N

Incident report completed by: _____

Volume Test Incident Report

Date: _____

1. Error # (from Log): 7

4. Machine ID/Serial #: _____

2. Time of Occurrence: 10:26

5. # of Ballots voted on machine: 374

3. Machine Number: 1

6. Voter name: _____

7. Description of the problem encountered:

Ballot rejected - Invalid ballot card

8. Detail voter actions leading up to the incident (what was the tester doing at the time the error occurred):

9. Error Message displayed (if any):

10. Actions taken to resolve the error:

reinserted ballot, different orientation
- ballot accepted

11. Pictures taken? ☒ Y ☐ N

Video taken? ☐ Y ☐ N

Incident report completed by: BM

Volume Test Incident Report

Date: _____

1. Error # (from Log): 8

4. Machine ID/Serial #: _____

2. Time of Occurrence: 10:29

5. # of Ballots voted on machine: 285

3. Machine Number: 2

6. Voter name: _____

7. Description of the problem encountered:

Ballot rejected - 'Invalid ballot'

8. Detail voter actions leading up to the incident (what was the tester doing at the time the error occurred):

9. Error Message displayed (if any):

10. Actions taken to resolve the error:

Note - ballot labeling on stub interfered
w/ timing channel - removed stub

11. Pictures taken? X Y ___ N

Video taken? ___ Y X N

Incident report completed by: _____

Volume Test Incident Report

Date: _____

1. Error # (from Log): 9

4. Machine ID/Serial #: _____

2. Time of Occurrence: 10:31

5. # of Ballots voted on machine: 390

3. Machine Number: 1

6. Voter name: _____

7. Description of the problem encountered:

Ballot rejected - 'invalid ballot'

8. Detail voter actions leading up to the incident (what was the tester doing at the time the error occurred):

Inserting

9. Error Message displayed (if any):

10. Actions taken to resolve the error:

Invalid ballot - no precinct markings -
corrected by making proper pct ID marks
Reinserted & ballot tabulated successfully

11. Pictures taken? X Y ___ N

Video taken? ___ Y ___ N

Incident report completed by: BMC

Volume Test Incident Report

Date: _____

1. Error # (from Log): 10

4. Machine ID/Serial #: _____

2. Time of Occurrence: 10:36

5. # of Ballots voted on machine: 405

3. Machine Number: 1

6. Voter name: _____

7. Description of the problem encountered:

ballot rejected - Invalid ballot

8. Detail voter actions leading up to the incident (what was the tester doing at the time the error occurred):

9. Error Message displayed (if any):

10. Actions taken to resolve the error:

Ballot mismarked - no party or
pct markings - corrected ballot &
reinserted

11. Pictures taken? ☒ Y ☐ N

Video taken? ☐ Y ☐ N

Incident report completed by: _____

Volume Test Incident Report

Date: _____

1. Error # (from Log): 11

4. Machine ID/Serial #: 3

2. Time of Occurrence: 10:59

5. # of Ballots voted on machine:

3. Machine Number: 5

6. Voter name: _____

7. Description of the problem encountered:

In downloading data - on one USB drive
(from #23) - first two attempts to download
were unsuccessful

8. Detail voter actions leading up to the incident (what was the tester doing at the time the error occurred):

9. Error Message displayed (if any):

10. Actions taken to resolve the error:

Successful on 3rd try

11. Pictures taken? Y ✓N

Video taken? XY N

Incident report completed by: _____

Volume Test Incident Report

Date: _____

1. Error # (from Log): 13

4. Machine ID/Serial #: _____

2. Time of Occurrence: 11:45

5. # of Ballots voted on machine: 11

3. Machine Number: 4

6. Voter name: _____

7. Description of the problem encountered:

Invalid Ballot Card
The Ballot had neither Party or Precinct
FD Marked

8. Detail voter actions leading up to the incident (what was the tester doing at the time the error occurred):

Feeding ballots normally

9. Error Message displayed (if any):

Invalid Ballot - Photograph

10. Actions taken to resolve the error:

Replaced ballot with properly marked ballot

11. Pictures taken? ☒ Y ☐ N

Video taken? ☐ Y ☒ N

Incident report completed by: Paul Craft

Volume Test Incident Report

Date: 1/27/06

1. Error # (from Log): 13
11:57 AM
2. Time of Occurrence: 122
3. Machine Number: # 1
4. Machine ID/Serial #: _____
5. # of Ballots voted on machine: 148
6. Voter name: _____

7. Description of the problem encountered:

Invalid Ballot card error.
Precinct code was incomplete

8. Detail voter actions leading up to the incident (what was the tester doing at the time the error occurred):

Feeding ballots normally

9. Error Message displayed (if any):

Invalid Ballot Card

10. Actions taken to resolve the error:

Corrected Motos

11. Pictures taken? ☒ Y ☐ N

Video taken? ☐ Y ☒ N

Incident report completed by: Paul Craft

Volume Test Incident Report

Date: 1/27/06

1. Error # (from Log): 14

4. Machine ID/Serial #: _____

2. Time of Occurrence: 12:03 PM

5. # of Ballots voted on machine: 139

3. Machine Number: 4

6. Voter name: _____

7. Description of the problem encountered:

Bullet Alert - Mismarked ballot
Party Code

8. Detail voter actions leading up to the incident (what was the tester doing at the time the error occurred):

Feeding Bullets Normal

9. Error Message displayed (if any):

Bullet Alert - No Selection

10. Actions taken to resolve the error:

Added Party Code to Ballot

11. Pictures taken? ☒ Y ☐ N

Video taken? ☐ Y ☐ N

Incident report completed by: Paul Craft

Volume Test Incident Report

Date: _____

1. Error # (from Log): 15
2. Time of Occurrence: 12:10 PM
3. Machine Number: # 1
4. Machine ID/Serial #: _____
5. # of Ballots voted on machine: 234
6. Voter name: _____

7. Description of the problem encountered:

Rejected as Invalid Ballot Card 3 times

8. Detail voter actions leading up to the incident (what was the tester doing at the time the error occurred):

Feeding ballots normally

9. Error Message displayed (if any):

Invalid Ballot Card

10. Actions taken to resolve the error:

11. Pictures taken? ☒ Y ☐ N

Video taken? ☒ Y ☐ N

Incident report completed by: Paul Craft

Volume Test Incident Report

Date: _____

1. Error # (from Log): 16
2. Time of Occurrence: 8:12:18
3. Machine Number: 9
4. Machine ID/Serial #: _____
5. # of Ballots voted on machine: 280
6. Voter name: _____

7. Description of the problem encountered:

Machine would not feed Bulled an d
dental edge of ballot

8. Detail voter actions leading up to the incident (what was the tester doing at the time the error occurred):

Feeding ballots normally

9. Error Message displayed (if any):

None

10. Actions taken to resolve the error:

Stopped Voting Allentown Vendor to investigate
ventured nothing stuck in chute - Food crumbs were
found in feed throat.

11. Pictures taken? ☒ Y ☐ N

Video taken? ☒ Y ☐ N

Incident report completed by: Paul Croft

Volume Test Incident Report

Date: _____

1. Error # (from Log): 17

4. Machine ID/Serial #: _____

2. Time of Occurrence: 12:20

5. # of Ballots voted on machine: 234

3. Machine Number: 2

6. Voter name: _____

7. Description of the problem encountered:

Ballot rejected - invalid ballot card

8. Detail voter actions leading up to the incident (what was the tester doing at the time the error occurred):

9. Error Message displayed (if any):

Invalid Ballot Card

10. Actions taken to resolve the error:

Reinserted - different orientation
(appeared to be small mark in
Precinct area

11. Pictures taken? Y XN

Video taken? Y XN

Incident report completed by: _____

Volume Test Incident Report

Date: _____

1. Error # (from Log): # 18

4. Machine ID/Serial #: _____

2. Time of Occurrence: 12:30

5. # of Ballots voted on machine: 283

3. Machine Number: 2

6. Voter name: _____

7. Description of the problem encountered:

Ballot Rejected as Invalid Ballot Card

8. Detail voter actions leading up to the incident (what was the tester doing at the time the error occurred):

Cast ballots normally

9. Error Message displayed (if any):

Invalid Ballot Card

10. Actions taken to resolve the error:

Party Code was incomplete
Completed Party Code

11. Pictures taken? ☒ Y ☐ N

Video taken? ☐ Y ☒ N

Incident report completed by: Paul Craft

Volume Test Incident Report

Date: _____

1. Error # (from Log): 19

4. Machine ID/Serial #: _____

2. Time of Occurrence: 12:38

5. # of Ballots voted on machine: 313

3. Machine Number: 2

6. Voter name: _____

7. Description of the problem encountered:

Ballot Rejected - Invalid.

The ballot had writing in the Voting Channel
on top stub

8. Detail voter actions leading up to the incident (what was the tester doing at the time the error occurred):

Voting normally

9. Error Message displayed (if any):

Invalid Ballot Card

10. Actions taken to resolve the error:

Tore off Top Stub + Re Voted

11. Pictures taken? ☒ Y ☐ N

Video taken? ☐ Y ☒ N

Incident report completed by: Paul Craft

Volume Test Incident Report

Date: _____

1. Error # (from Log): 20

4. Machine ID/Serial #: _____

2. Time of Occurrence: 12:47

5. # of Ballots voted on machine: 350

3. Machine Number: 2

6. Voter name: _____

7. Description of the problem encountered:

rejected ballot as invalid; ballot had been
mismarked; party code in wrong column;

8. Detail voter actions leading up to the incident (what was the tester doing at the time the error occurred):

voting normally

9. Error Message displayed (if any):

"Invalid ballot"

10. Actions taken to resolve the error:

removed card from deck; replaced w/
corrected card

11. Pictures taken? X Y ___ N

Video taken? ___ Y X N

Incident report completed by: S. Lapsley

Volume Test Incident Report

Date: _____

1. Error # (from Log): 21
2. Time of Occurrence: 2:50 PM
3. Machine Number: 4
4. Machine ID/Serial #: _____
5. # of Ballots voted on machine: 266
6. Voter name: _____

7. Description of the problem encountered:

A ballot was rejected as overvoted
A hesitation clot was found in position 6

8. Detail voter actions leading up to the incident (what was the tester doing at the time the error occurred):

Normal Voting

9. Error Message displayed (if any):

Ballot Alert

10. Actions taken to resolve the error:

Duplicated Ballot + Replaced

11. Pictures taken? ☒ Y ☐ N

Video taken? ☐ Y ☒ N

Incident report completed by: Paul Craft

Volume Test Incident Report

Date: _____

1. Error # (from Log): 22

4. Machine ID/Serial #: _____

2. Time of Occurrence: 3:00

5. # of Ballots voted on machine: 369

3. Machine Number: 2

6. Voter name: _____

7. Description of the problem encountered:

Ballot was stuck while being inserted

8. Detail voter actions leading up to the incident (what was the tester doing at the time the error occurred):

Normal Voting

9. Error Message displayed (if any):

None

10. Actions taken to resolve the error:

Removed & Re inserted Ballot

11. Pictures taken? Y N

Video taken? Y N

Incident report completed by: Paul Craft

Volume Test Incident Report

Date: _____

1. Error # (from Log): 23

4. Machine ID/Serial #: _____

2. Time of Occurrence: 3:07

5. # of Ballots voted on machine: 591

3. Machine Number: 1

6. Voter name: _____

7. Description of the problem encountered:

Rejected ballot as invalid
Stray marks in timing channel

8. Detail voter actions leading up to the incident (what was the tester doing at the time the error occurred):

Normal Voting

9. Error Message displayed (if any):

Invalid Ballot

10. Actions taken to resolve the error:

Duplicated & Replaced

11. Pictures taken? Y N

Video taken? Y N

Incident report completed by: Paul Craft

Volume Test Incident Report

Date: _____

1. Error # (from Log): 24

4. Machine ID/Serial #: _____

2. Time of Occurrence: 4:50

5. # of Ballots voted on machine: 1181

3. Machine Number: 2

6. Voter name: _____

7. Description of the problem encountered:

Ballot rejected as invalid.
Stress marks in ballot precinct codes

8. Detail voter actions leading up to the incident (what was the tester doing at the time the error occurred):

Normal voting

9. Error Message displayed (if any):

Invalid Ballot

10. Actions taken to resolve the error:

Duplicate Ballot

11. Pictures taken? Y ☒ N

Video taken? Y ☒ N

Incident report completed by: Paul Craft

Volume Test Incident Report

Date: _____

1. Error # (from Log): 25

4. Machine ID/Serial #: _____

2. Time of Occurrence: 5:47

5. # of Ballots voted on machine: 1528

3. Machine Number: 5

6. Voter name: _____

7. Description of the problem encountered:

The "Enter" key on the ADA booth was not
working.

8. Detail voter actions leading up to the incident (what was the tester doing at the time the error occurred):

Normal Voting of Audio Ballot

9. Error Message displayed (if any):

None

10. Actions taken to resolve the error:

It was determined that the audio ballot key board was
an earlier version. The key on it returned a "1" rather
than a "CR" (Carriage Return/Enter). It was appropriately marked
but had been overlooked. When it was replaced the problem
was solved. The marking was a "1" on the key

11. Pictures taken? 1 Y N

Video taken? Y N

Incident report completed by: Paul Craft